



QUALITY, ENVIRONMENT AND SAFETY INTEGRATED POLICY

The business strategic guidelines adopted by SALVA aims at achieving full satisfaction of its customers, company success, and at the care and attention to environment protection and occupational safety.

The following measures set the base for the above mentioned goals:

- Quality of the company's processes in producing refractory materials, and its operational efficiency;
- Efficient management of non-conformities, if any, and the prevention of potential non-conformities throughout all production cycles phases;
- Flexibility of the company's services to meet customers' needs;
- Qualification and full engagement of the company staff;
- Minimisation and control of risks related to health, occupational safety, and environmental impact;
- Full compliance with current national and regional laws and with any environmental requirements undertaken by the company;
- Adoption of necessary actions to prevent all kinds of environmental pollution, and whenever this proves to be non viable, the company has to reduce the following to the minimum: emissions into the air, production of special wastes, and external acoustic impact;
- Constantly tending to the reduction of the company's consumption of raw materials, energy, and water, within its operational field, even through the use of new available technologies;
- Training, raising awareness, and engagement of the company staff in matters regarding occupational safety, management of environmental impact resulting from activities and products;
- Commitment for the prevention of accidents and occupational diseases, and for the definition of goals and objectives, whether consistent or attainable, in matters of quality, environment, and safety;
- Raising awareness and engagement of suppliers/contractors regarding the control and improvement of aspects relating to their safety and to the environment;
- Being available in all areas to hold dialogues and to cooperate with the customers, public Authorities, local communities, and Associations.

The implementation of this policy is based on a Integrated System certified by ISO 9001:2008 – ISO 14001:2004 – OHSAS 18001:2007 standards.